

Manoharbai Shikshan Prasarak Mandal Armori's



**MAHATMA GANDHI ARTS, SCIENCE &
LATE NASARUDDINBHAI PANJWANI COMMERCE
COLLEGE ARMORI**

Dist. Gadchiroli (Maharashtra) 441 208

Affiliated to Gondwana University, Gadchiroli.

Re-accredited by NAAC 'A' with 3.24 CGPA

Annual Quality Assurance Report AQAR (2023~2024)

CRITERION – V **STUDENT SUPPORT &** **PROGRESSION**

METRIC NO: ~ 5.1.5

- METRIC NAME: ~ - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases**



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MANOHARBHAI SHIKSHAN PRASARAK MANDAL ARMORI'S
**MAHATMA GANDHI ARTS, SCIENCE &
LATE NASARUDDINBHAI PANJWANI COMMERCE COLLEGE**



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Certificate of Verification

The document herewith is a testimonial of the following specifics;


- AQAR 2023-24
- Criterion - V (STUDENT SUPPORT AND PROGRESSION)
- Metric no. – 5.1.5

Metric Particular - 5.1.5 - The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases Implementation of guidelines of statutory/regulatory bodies Organization-wide awareness and undertakings on policies with zero tolerance Mechanisms for submission of online/offline students' grievances Timely redressal of the grievances through appropriate committees

It is affirmed that the attached document pertinent to the above-cited specifics are duly verified and approved by the IQAC.




Criterion Head


IQAC Coordinator
IQAC-Co-ordinator


IQAC Chairperson
PRINCIPAL
M.G. Arts, Science &
Late N.P. Commerce College
ARMORI, Dist. Gadchiroli



**MAHATMA GANDHI ARTS, SCIENCE AND LATE
N.P.COMMERCE COLLEGE, ARMORI DIST.GADCHIROLI**

(2023-24)

GRIEVANCE REDRESSAL POLICY

Mahatma Gandhi Arts, Science and Late N.P. Commerce College, Armori has constituted Grievance Redressal Cell, Anti Ragging Committee, Discipline Committee, Women Empowerment and Development Committee and Care Taker Committee for the redresser of students' grievances related to academic and non-academic matters, such as valuation, attendance, conducting of examinations, ragging and harassment, infrastructural issues, etc. The policy adapted by the institute is as follows:

Students Grievance and Redressal Cell.

(2023-24)

Students Grievance and Redressal Cell works to promote and maintain a conducive, fair and balanced environment for the students. It records the grievances and complaints registered by anyone with regard to the activities of the Institution specifically by students. The Committee confirms effective solution to the grievances, using an unbiased approach. The Grievance and Redressal Cell enables the students to express their grievances by initiating and following the grievance procedure in accordance with the rules and regulations of the College. The committee meets twice in the year receive the feedback from students

Objectives




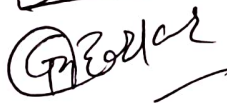
1. To develop an organizational framework to resolve grievances of the students and other stakeholders.
2. To take appropriate action against to resolve the problems.

Mechanism of the Committee-

1. To provide information about the Cell's objectives and mode of action through the website and college prospects and notices.

2. The Grievances are received through suggestion box, provided beside the library.
3. Grievances pertaining to academic and internal evaluation redresses at the office counter/Head, Greivances Cell/ Principal.
4. The final action against grievances resolved by the Head, Students Grievance and Redressal Cell and the Principal.

COMPOSITION OF THE COMMITEE

Name	Signature
1. Dr.J.N.Papadkar Co-ordinator	
2. Dr. C.P.Dorlikar ,Chairperson (SWD)	
3. Dr.D.V.Thakare, Member	
4. Prof G W Borkar Member	

Students Grievances:-

Sr. No.	Complaint /suggestions received by	Class	Date of Complaint /suggestions	Issues	Action Taken dates	Actions
01	Pramila S. karsi	B.A. II	12.08.2023	Fans and tube light is not working properly in room no.35 New Building	14.08.2023	Technician look after the problems repaired it
02	Chandrakala W. Meshram	M. Sc. I Chemistry	07.08.2023	Separate class rooms is not available for M.sc.	12.08.2023	Departments of Chemistry Head and Principal assured that their there will be new class room made available along with Infrastructure facility
03	Monali D. Tijare	M. Sc. I Chemistry	08.08.2023	Separate class rooms is not available for M.sc.	12.08.2023	Departments of Chemistry Head discussed about this issues and Principal; assured that there will be new class room made available
04	Payal A. Shende	B.A. III	10.08.2023	Problems in Fans and Tube light	12.08.2023	Technician look after the fans, tubes- light and wiring and repaired it
05	Monali eknath Sahare	B.A. III	11.08.2023	Classroom are not cleans	14.08.2023	Meeting organized of all the peons in principal Cabin for the Classroom clean regularly
06	Shakuli S. Dhurve	B.A. II	07.02.2024	Toilet are not clean	10.02.2024	Girls Toilet cleaner to be clean regularly

Committee Head

Sr. No.	Name of Teacher	Designation	Signatures and Dates
01	Dr. J.N. Papadkar	Head	<i>[Signature]</i> . 9.5.2024

[Signature]
9/5/2024

Student's Welfare and Discipline Committee

Student's Grievances Redressal Cell

Session- 202₃ - 202₄

Sheet

Complaints / Suggestion logged date:	12.08-2023
Complaints received by (Name and Class):	Pramila Sadaram Karsi Class :- B.A II Year
Issues:	Fan and two Lites is not working properly in Room No. 35 New building
Action taken (date):	14.08.2023
Action:	Technician look after the problem of fan and tublights and repair it.

Pramila S. Karsi

Prm 12.08-2023

Signatures of members

Jyeshth
Co-ordinator
(Dr. J. N. Patil) (Student's Grievances Redressal Cell)

Student's Welfare and Discipline Committee

Student's Grievances Redressal Cell

Session- 202₃ - 202₄


Sheet

Complaints / Suggestion logged date:	7-08-2024
Complaints received by (Name and Class):	Chandrakala Gaman Meshram Class :- M.Sc I year
Issues:	Separate classroom is not available for M.Sc students.
Action taken (date):	12.8.2023
Action:	Dept of Chemistry head and principal discussed the issue and principal assured that there will be new class room made available.

Chandrakala G. Meshram

C.G. Meshram 7-08-2024

Signatures of members


Co-ordinator
LDR. J. N. Papadkar
(Student's Grievances Redressal Cell)

Student's Welfare and Discipline Committee


Student's Grievances Redressal Cell


Session- 2023 - 2024

Sheet

Complaints / Suggestion logged date:	08-08-2023
Complaints received by (Name and Class):	Monali Dimrao Tijare Msc. I yr
Issues:	seprate classroom is not available. for Msc. students
Action taken (date):	12.08.2023
Action:	Dept of chemistry head and Principal discuss about this issues and Principal assured that there will be be new classroom made avilable

Monali D. Tijare

 8-8-23
Signatures of members


Co-ordinator
Dr. J. N. Patil
(Student's Grievances Redressal Cell)

Student's Welfare and Discipline Committee
Student's Grievances Redressal Cell


Session- 2023 - 2024

Sheet

Complaints / Suggestion logged date:	7-8-2024
Complaints received by (Name and Class):	Shakuli Shrawan Dhurve B.A. II year
Issues:	toilet are not clean
Action taken (date):	10.08.2023
Action:	toilet cleaners to to clean the girls toilet regularly

Shakuli Shrawan Dhurve
Sdhurve 7-8-2023

Signatures of members


Co-ordinator
C.D.S. J.N. Papadkar,
(Student's Grievances Redressal Cell)

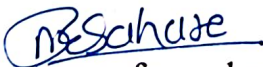
Student's Welfare and Discipline Committee
Student's Grievances Redressal Cell


Session- 2023 - 2024

Sheet

Complaints / Suggestion logged date:	11/8/2023
Complaints received by (Name and Class):	monali Eknath Sahare B.A final Year
Issues:	classroom are not clean
Action taken (date):	14.8.2023
Action:	meeting organised of all the peon in principal cabin, for cleaning the class rooms every day.

monali Eknath Sahare
11/8/2023


Signatures of members


Co-ordinator
C.D.S. J. N. Papadikal
(Student's Grievances Redressal Cell)

Student's Welfare and Discipline Committee

Student's Grievances Redressal Cell


Session- 2023- 2024

Sheet

Complaints / Suggestion logged date:	10/08-2023
Complaints received by (Name and Class):	Pajal Arun Shende B.A. Final Year
Issues:	Fan and tub light not working
Action taken (date):	12.08.2023 Saturday
Action:	Technician look after the fan, tube lights and wiring and repair it.

Pajal . Arun Shende

10/08-2023
P. Shende
Signatures of members


Co-ordinator
(Dr. J. N. Papatkar)
(Student's Grievances Redressal Cell)